

## PRIVACY POLICY

In this privacy policy (the "Policy"), when we refer to "Cre8 Glamping Ltd" or "Cre8 Glamping at Redricks" / "we" / "us" / "our" we mean Cre8 Glamping Ltd and their respective affiliates and subsidiaries.

We gather and process your personal information in accordance with this Policy and in compliance with the relevant data protection regulations and laws ("GDPR"). This Policy provides you with the necessary information regarding your rights and obligations, and explains how, why and when we collect and process your data.

This Policy sets out how Cre8 Glamping at Redricks collect, use, protect and share any information that you give us when you use this website, in compliance with the GDPR.

Cre8 Glamping at Redricks take personal privacy seriously and are committed to ensuring that your privacy is protected. Should we ask you to provide information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this Policy.

Cre8 Glamping at Redricks may revise this Policy from time to time by amending this page and the changes are binding on you. Any revisions will be in line with the GDPR requirements. You are expected to check this page from time to time to take notice of any changes we make.

## WHAT WE COLLECT

Cre8 Glamping at Redricks will never collect any unnecessary personal data from you and do not process your information in any way, other than as specified in this Policy. We process your personal information to meet our legal, statutory and contractual obligations and to provide you with our products and services.

## WE MAY COLLECT THE FOLLOWING INFORMATION:

- Your name
- Contact information including email address
- Other information relevant to any enquiries you make
- If you apply for a position with us, we may collect personal information relating to past employment, qualifications and education, opinions from third parties about you, past employment history and other details about you, which may be provided to us by a third party that provides background screening services to us.
- If we collect or receive your personal information in the context of our provision of services, we may receive information from third parties such as parties relevant to the services we are providing and others such as regulators and authorities. That information could include your name, contact details and other information relevant to the services that we are providing to our client.

## HOW WE MIGHT COLLECT INFORMATION:

- Meeting notes
- Information you have shared with us / provided to us
- Published data
- Business cards you have given us
- CVs and/or application letters you have sent us
- Cookies

## WHAT WE DO WITH THE INFORMATION WE GATHER

Your privacy is very important to us. We take your online safety very seriously and will never disclose, share or sell your data without your consent, unless required to do so by law. We only retain your data for as long as is necessary and for the purposes specified in this Policy.

## WHAT REASONS FOR HOLDING YOUR DATA

- To enable us to engage in marketing and business development activity in relation to our services. This may include sending you market insights, industry information, newsletters, and other information that may be of interest to you.
- To enable us to communicate with you effectively and efficiently at any point where you have applied for a position with us, to review and process your job application.
- To provide services to you when you engage us.
- To comply with legal and regulatory obligations that we have to discharge.
- To establish, exercise or defend our legal rights or for the purpose of legal proceedings.
- To record and monitor your use of our website for our business purposes which may include analysis of usage, measurement of site performance and generations of marketing reports.
- Use your data for our legitimate business interests, such as undertaking business research and analysis, managing the operation of our website and our business.
- Use it to look into any complaints or queries you may have.

## SUBMITTING A QUERY VIA OUR WEBSITE

In submitting your personal data via the website, you consent to being contacted via the details provided so that your inquiry can be responded to. A backup of your data will be held but only authorised individuals will be able to access your data. If you would like your data to be removed before this, please email us.

## LAWFUL PROCESSING

We rely on the following legal grounds to process your personal information, namely:

- Consent - we may (but usually do not) need your consent to use your personal information. You can withdraw your consent by contacting us (see above).
- Performance of a contract - we may need to collect and use your personal information to enter into a contract with you or to perform our obligations under a contract with you.
- Legitimate interest - we may use your personal information for our legitimate interests, some examples of which are given above.
- Compliance with law or regulations - we may use your personal information as necessary to comply with applicable law/regulation.

## SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## YOUR RIGHTS

You can contact us and request to know about the personal information we hold on you, including:

- The personal data we hold about you
- The purposes of the processing

- The categories of personal data concerned
- The recipients to whom the personal data has/will be disclosed
- Duration we intend to store your personal data
- If we did not collect the data directly from you, information about the source.

If you believe that we hold any incomplete or inaccurate data about you, you have the right to ask us to correct and/or complete the information we will strive to update/correct it as quickly as possible; unless there is a valid reason for not doing so, at which point you will be notified.

You also have the right to request erasure of your personal data or to restrict processing in accordance with data protection laws, as well as to object to any direct marketing from us and to be informed about any automated decision-making that we use.

If we receive a request from you to exercise any of the above rights, we may ask you to verify your identity before acting on the relevant request; this is to ensure that your data is protected and kept secure.

Please write to Cre8 Glamping at Redricks, Redricks Lane, Sawbridgeworth Herts. CM21 0RL  
Further information about your information rights is available on the ICO's website: <https://ico.org.uk/>

## HOW WE USE COOKIES

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes, and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## LINKS TO OTHER WEBSITES

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information in which you provide whilst visiting external sites, these sites, are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## CONTROLLING YOUR PERSONAL INFORMATION

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to us at: Cre8 Glamping at Redricks, Redricks Lane, Sawbridgeworth Herts. CM21 0RL

You may also be interested in reading our [Terms of use](#)